

QUALITY & RELIABILITY SA

HIGH-TECH INFORMATION TECHNOLOGY APPLICATIONS

Konitsis 11B, Marousi, 151 25

Press Release

21/12/2022

Q&R has been awarded a new IT project by Information Society for the Ministry of Justice

The implementation of the project "Upgrading and expansion of ICT infrastructure in the Justice sector," Subproject 1 of the overall project "Digital Transformation of the Justice Sector," under the National Recovery and Resilience Plan "Greece 2.0," has been undertaken by the consortium of companies "Netcompany-Intrasoft S.A. - Uni Systems S.A. - Q&R - COSMOS COMPUTERS AEBE." The total budget for the project is €52,719,772.37, excluding VAT.

The project "Upgrading and expansion of ICT infrastructure in the Justice sector" involves the implementation of upgrades and expansions of Information and Communication Technology (ICT) infrastructure in various areas of the Greek Justice system. Specifically, the actions to be implemented within the project cover the following functional units:

- Functional Unit 1 (FU1): Development of an Integrated Information System (IIS) to modernize the operation of the Court of Audit.
- Functional Unit 2 (FU2): Set of actions to strengthen the information system of the National Criminal Record and further expand its services.
- Functional Unit 3 (FU3): Upgrade and expansion of functionality of the Integrated Case Management System for Civil and Criminal Justice (ICMS-CCJ) - ICMS-CCJ Phase II.

Please note that the translation provided is a direct translation and may require further review for accuracy and clarity.

The purpose of the project is to promote the digital transformation of the Greek Judiciary through the implementation of ICT actions. The project's three functional units cover a significant portion of the basic functions of the Judiciary, with interventions related to the digitization of processes and services, as well as the upgrade and expansion of ICT infrastructure. It represents a landmark initiative for further modernization, effectiveness, and efficiency of the Judiciary.

The achievement of the project's objectives is expected to bring several benefits to our country, including:

- Increased competitiveness
- Attraction of investments
- Strengthening of Institutions
- Enhancement of trust and security for citizens and businesses
- Acceleration of justice delivery and reduction of pending cases
- Quality improvement of Judiciary services for citizens
- Better administration of the judicial system
- Increased transparency in the operation of the judicial system
- Avoidance of revenue losses due to delays and statute of limitations of imposed financial penalties through interoperability with the Ministry of Finance's information systems and third-party entities
- Resource savings
- Enhancement of transparency in public money management
- Upgrading control over the legitimacy and regularity of expenses and accounts
- Acquisition of necessary information for better judgment

- Acquisition of necessary information for more accurate auditing judgment
- Protection and security of data
- Faster processing of auditing procedures
- Improvement of effectiveness and performance of auditing services

In the European Union, Q&R participates with a stake of 11.37% and will undertake Functional Unit 1 (FU1) related to the Development of an Integrated Information System (IIS) for the modernization of the Court of Audit. The budget for this unit is €5,994,238.12, excluding VAT. Q&R will be involved in FU1 and will undertake the implementation of various subsystems, as well as the provision of digitization, training, and support services for this specific functional unit.

The project is expected to be completed within twenty-four (24) months, and the subsystems included in the scope of the contract are:

- Digital Service Provision Web Portal Subsystem
- Management and Monitoring of Judicial/Administrative Cases Subsystem
- Legal Content and Business Knowledge Bank Subsystem
- General Secretariat of Public Administration Subsystem
- Control Subsystem
- Multi-position and Salary Level Control Subsystem for Public Servants
- Administrative Information and Decision-Making Subsystem
- Electronic Document and Workflow Management Subsystem
- Interoperability Subsystem
- General Registries Management Subsystem
- Security and User Management Subsystem

Q&R has implemented and supported the productive operation of complex and critical Information Systems, based on cutting-edge technologies, for numerous organizations and businesses in Greece and abroad. In its thirty years of operation, it has made significant contributions to the digital modernization of the broader public and private sectors and the creation of value and competitive advantage for its clients through its technical expertise and innovative software products.

Q&R's client portfolio currently includes more than 250 large organizations and businesses from the private and public sectors. Leveraging new technologies, the company develops new solutions in the field of cloud services, offering modern services specifically designed for small and medium-sized enterprises.